

# Mater Misericordiae University Hospital Dublin



## Job Description & Person Specification

Chief Resident in Quality, Patient Safety and Education  
(CRQSE)  
(Chief Specialist Registrar)

**Department / Division:**

Department of Medicine

**Directorate:**

DERI Directorate

**Location:**

The Pillar Centre for Transformative Healthcare, Mater Misericordiae University Hospital, Eccles Street, Dublin 7.

**Reporting Relationship:**

Prof Joe Duggan, Director of Education

**Responsible to:**

Prof Joe Duggan, Director of Education

Effective Date: 1<sup>st</sup> July 2022  
Review Date: 30<sup>th</sup> June 2023

## **JOB DESCRIPTION**

### **Chief Resident in Quality, Patient Safety and Education (CRQSE)**

Mater Misericordiae University Hospital

**Salary:** Year 4/5 SpR salary (€65,009 - €80,538)

**Full Time**

**Contract term** – 1 year

The Mater Misericordiae University Hospital is a level 4 teaching hospital based in Dublin's north inner city. The hospital was opened in 1861 by the Sisters of Mercy. In addition to the local services for our catchment area, the Mater Hospital provides a range of frontline and specialist services on a regional and national level.

We are inviting a dynamic and committed *Chief Resident in Quality, Patient Safety and Education (CRQSE)* to work with us to redesign postgraduate medical education and patient care to include the areas of quality improvement (QI) and patient safety (PS). This unique position has been developed and funded by the Pillar Centre for Transformative Healthcare with the support of the Mater Misericordiae University Hospital.

The CRQSE role is a teaching, leadership, QI, audit and learning role which distinguishes it from the administrative role of Lead NCHD.

Your role as a Chief Resident in Quality, Patient Safety and Education will involve;

- establishing a teaching programme for the clinical faculty around issues related to Quality and Patient Safety.
- actively engaging medical interns, SHOs, Registrars and SpRs, in systems-based, interdisciplinary quality improvement activities.
- improving quality of care by performing and leading interdisciplinary patient safety and quality improvement activities.
- delivering enhancements in care achieved to the broader medical community through presentations and publications.

This role will allow the CRQSE the time to participate fully in patient safety or quality improvement activities, including but not limited to attending the Audit Committee, the DPIP (Deteriorating Patient Improvement Programme) Committee and the NCHD Committee.

This is a postgraduate focused role with no involvement in the undergraduate medical programme.

The successful candidate will need to have outstanding communication skills and in-depth knowledge of educational methodology.

Participation will provide successful candidates with an outstanding opportunity to:

- Develop your skills and knowledge in the areas of healthcare quality improvement, patient safety and education, with a special emphasis on teaching and mentorship
- Develop your leadership and management skills in order to effectively lead improvement within the healthcare system
- Develop critical thinking and analytical skills in the field of quality improvement
- Understand how to spread healthcare quality improvement initiatives within healthcare systems, through national and international organisations
- Broaden your professional network and develop effective working partnerships in the area of healthcare quality improvement
- Cultivate an advocacy role for clinical quality improvement amongst postgraduate doctors in training in Ireland

**Key deliverables:**

- Education on patient safety: Develop QI / PS curriculum, refocus M & M conferences and organise hospital wide M & M conferences
- Patient Safety: Reporting of adverse events, close call (Near misses) - Teach clinical faculty how to report adverse events, support reporting in central system and provide feedback of responses to reports within the system
- Culture of safety: Support a culture of reporting adverse events among NCHDs. Working together with others to establish a 'Just culture', a key principle in aviation whereby when errors occur the focus is on the system rather than the individual
- Increase clinical faculty involvement in investigations. Provide clinical faculty with feedback on safety reports and disseminate lessons learned across clinical site and within programs
- Clinical site monitoring of NCHD involvement in patient safety: Progress from tracking trainees reporting to keeping leadership apprised NCHD involvement in patient safety events, investigators and reporting outcomes: use these reports to develop and implement improvements in patient safety
- Education and experience in disclosure of events: QI/PS curriculum included training in how patient safety events are disclosed to patients and family members (disclosing errors, breaking bad news)
- Postgraduate education on quality improvement: Develop QI/PS curriculum
- Trainee involvement in QI projects in conjunction with Chair of QI/PS
- Trainees receive data on quality metrics: provide feedback from patient safety reports
- Facilitate Didactics: The Chief Resident will be present or in the office during all teaching sessions

- Clinical responsibilities account for 10% of the Chief Resident total time, on a specialty of choice
- Commit to GIM on call on a low intensity basis
- Liaising with and developing positive relations with key stakeholders in the postgraduate medical education arena
- Constantly seeking and suggesting quality improvements
- Carryout any other duties that arise during the course of the project

### **Requirements:**

To be considered for this exciting opportunity you will need the following skills and experience -

- Be an IMC registered doctor with previous experience within the Irish Healthcare sector
- **Be a Fourth- or fifth-year Specialist Registrar**
- Self-motivated and able to work independently, showing initiative and good judgment
- Extensive knowledge of educational methodology
- Understanding of the postgraduate education landscape
- Excellent communication skills (oral, written & presentation) with proven ability to work effectively as part of a team.
- Excellent IT skills.
- Proven project management and organisational skills
- Be team player, capable of building and sustaining positive relationships with colleagues
- Understanding of current Irish medical, academic and health services environment
- Strong leadership and communication skills

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